



**OFFICE OF THE ATTORNEY GENERAL
AND DEPARTMENT OF JUSTICE**

PRESS STATEMENT
RESUMPTION AND LAUNCH OF ONLINE MARRIAGE SERVICES

The Office of the Attorney General and the Department of Justice in conjunction with **E-citizen** has developed an online platform to enable clients seeking for various services offered by the Registrar of Marriage to apply for all the services online. The system has been pre-tested in the last 2 weeks by notifying the pending applicants totaling to 1,841 from which we have successfully received 779 re-applications.

Marriage services have now officially resumed in Nairobi where all applications and payments will be done online through oag.ecitizen.go.ke and visits to the Marriage registry will be through scheduled appointments and in compliance with all MOH guidelines.

Before the covid-19 outbreak clients seeking marriage, services were not required to make prior appointments before visiting the marriage registry. In a day, the Registry was serving an average of 600 clients and the services were being offered manually. With the pandemic, the Registry had to devise ways of offering marriage services in compliance with MOH guidelines.

The system is to enable restricted interactions between our officers and members of the public seeking marriage services hence enabling crowd management through systemized flow of people.

In our last press briefing held on the 4th day of June, 2020, the Office of the Attorney General committed to ensuring that the Marriage registry resumes its operations within the shortest time possible. As earlier indicated, the closure of the marriage registry due to the Covid-19 pandemic had affected 11 various services offered.

As earlier notified, the Registry had 815 pending Civil marriages and 1742 pending marriage notices at the time of suspension. The Ministry of Health visited State law office and provided guidelines to be put in place before resuming provision of marriage services. OAG & DOJ has complied with the recommendations from MOH and in particular, washing of hands and Social distancing.

The following are the services that will be offered on the e-citizen platform

- 1) Registration of marriage by notice



- 2) Registration of marriage by special licence
- 3) Application for Certified Copy of a Marriage Certificate
- 4) Application for Certificate of No Impediment to Marriage
- 5) Registration of existing Hindu marriages
- 6) Registration of new and existing Customary marriages
- 7) Licensing of Ministers of Faith
- 8) Issuance of Marriage Books
- 9) Registration of adoptions
- 10) Registration of foreign marriages
- 11) Objections to marriage

Online applications are being rolled out in Nairobi for now and the system shall be decentralized to the regions. OAG & DOJ will notify the public as we transit from manual to automated services from time to time on the other remaining services.